



STANDARD WARRANTY POLICY

Effective With Invoice Dates On or After July 1, 2015

Mega warrants its products against defects in material and workmanship for a period of twelve months from the time the unit is first placed into service unless otherwise stated below.

Mega does not warrant malfunctions and failures resulting from misuse, negligence, alteration, accident, or lack of performance of regular maintenance services, nor does it include the replacement of maintenance items made in connection with normal maintenance services. In addition, travel mileage, travel labor, or related travel expenses (such as meals or lodging) will not be covered.

Mega requires the customer/owner to complete the In-Service report and return it to Mega within **30 (thirty) days** from the date the machine is placed into service. In addition, In-Service must begin no later than 1 year from the invoice date of the machine unless otherwise stated in the sales contract.

This warranty becomes null and void when the product is disassembled, welded-upon, or in any way materially altered without prior written approval from Mega.

Items replaced under this warranty become the property of Mega. All items replaced must be returned to Mega, freight pre-paid by the customer unless otherwise agreed upon by both parties.

RESPONSIBILITIES

Mega Responsibilities

If a defect in material or workmanship is found during the warranty period, Mega will:

- Provide (at Mega's discretion) new, remanufactured or Mega approved repaired parts or assembled components needed to correct the defect
- Reimburse costs for reasonable and customary labor hours needed to correct the defect.

User/Customer Responsibilities

- Contact Mega for authorization prior to the repair.
- Provide proof of the In-Service date (via the In-Service report) to Mega.
- Costs associated with transporting the product or warranty item to the place of repair.
- Costs to investigate complaints, unless the problem is caused by a defect in Mega materials or workmanship.
- Labor costs except as stated under "Mega Responsibilities".
- Premium or overtime labor costs.
- Local taxes, if applicable.
- Give timely notice of a warrantable failure and promptly making the product available for repair.

- Performance of required maintenance and items replaced due to normal wear.
- Provide standard shop consumables to include shop towels and cleaning solvents.
- Allow Mega access to any electronically stored data relevant to the warranted product's application.

SPECIAL COVERAGE LIMITATIONS

Kits For Field Installation

Mega products provided in kit form are designed for field assembly/installation and are covered under the terms of this warranty with the following provisions:

Installation—Mega will provide a basic set of drawings for use with installation of products delivered in kit form. These drawings are intended to assist the dealer/customer with installation. Mega Product Support may be contacted for additional assistance if required. Charges may apply for this service.

Parts—Mega ensures that Mega-supplied parts required for field installation will be in the field installation parts kit. There may be parts that are expected to be supplied by the customer to complete installation. Mega-supplied parts will be detailed on the installation drawings. Packing lists are supplied with kits. The customer is responsible for notifying Mega of missing or damaged parts upon receipt.



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Product Interface With Chassis–Kit is designed to fit the chassis in its standard configuration. It is to be expected that some assembly and welding will be performed to complete the installation of the kit to the chassis including but not limited to location and welding of mounting points, shimming of body pads, and location of hydraulic system mounting points.

Hydraulic System–Kits are designed to work with a specific model chassis. Not all hydraulic lines may be cut to length and finished - these are to be custom fitted during field installation. Labor to perform this is not covered under warranty. Every effort is made to provide the fittings required for installation of the hydraulic system to the chassis. Some changes may be made by the chassis manufacturer without our knowledge requiring changes in fittings, hoses, and method of installation. Mega limits its warranty responsibility to provision of advice and parts required to complete installation of hydraulic system.

Electrical System–In accordance with drawings and specifications, this warranty applies to Mega manufactured components purchased, installed, and used for the purpose for which such equipment was originally designed. Mega warranty only covers defects arising under normal use and do not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, and problems with electrical power, usage not in accordance with product instructions, or improper installation or repairs.

Tank Coatings

Both internal and external tank coatings are designed to resist corrosion. Due to various environmental conditions encountered, tank coatings are not warranted to prevent corrosion for any specified period of time.

Mega warrants the coatings to be of the proper type and quality for general equipment use and water haulage, and to have been applied to company quality standards of preparation and application. Interior lining requires periodic preventative maintenance to maintain corrosion inhibiting properties.

Mega-Supplied Prime Movers

Tractors, Truck Chassis and associated components provided by Mega as a portion of its product are covered by the equipment manufacturer's warranty. Copies of these warranties are available from the Mega Warranty Administration department. Claims for defects in materials and workmanship for this portion of the product must be sent directly to the equipment manufacturer. Mega Product Support and Warranty Administration personnel are available to assist in this process.

WARRANTY CLAIM PROCEDURE

Warranty Repair and Warranty Claim–All repairs during warranty period must be made with Mega approval to maintain warranty coverage. Contact Mega Product Support for repair procedures and approval. Warranty claims must be filed and received by Mega within 90 days of the repair to be considered for compensation. Reference Mega warranty claim procedure. Invoices submitted for parts and labor will not be considered for warranty coverage.

Parts Return–Parts may only be returned for warranty credit or replacement with prior approval from Mega via a Return Material Authorization (RMA). Contact Mega for RMA number and instructions. All returned parts are subject to evaluation prior to credit approval.

Payment of Claims–Payment of all warranty claims and parts returns are made by credit to the customer account.

Limitations of Warranty–Warranty will be void or limited under the following conditions:

- Cracking in weld or base metal of structure caused by damage or abuse.
- In-Service report not returned to Mega at time of product commissioning.
- Unauthorized repairs adjustments or modifications to structures, controls, or spray system during warranty period.
- Any use or installation that Mega judges improper.
- Attachment of accessory items and parts not sold by Mega.
- User's delay in making the product available for inspection or modification after being notified of a potential problem.
- Failure to return parts as described on Return Material Authorization (RMA).

This warranty is expressly in lieu of any other warranties, express or implied, including any warranty of merchant-ability or fitness for a particular purpose. Remedies under this warranty are limited to the provision of material and services, as specified herein. Mega is not responsible for incidental or consequential damages.